

Frequently Asked Questions:

1. Where do I report when I arrive at Fort Knox?

A: You must first report to the USACC CST Welcome Center located in building 6590 located at the intersection of Eisenhower and N. Delaware Street across from Human Resources Center.

For personnel arriving between **1 April to 17 May** you must report Monday-Friday between the hours of 0800-1630.

Effective **18 May** personnel may report any day of the week from 0600-1800.

If you are delayed in route and cannot report during the duty hours outlined above you must contact the CST MEDOPs Phone, (502) 855-9781, or alternate number is PTM&S Operations Phone, (502) 345-6274.

After you have completed in processing USACC you will call the CST MEDOPs Phone, (502) 855-9781, or alternate number is PTM&S Operations Phone, (502) 345-6274 for your billeting assignment.

2. What do I need to do to in process Fort Knox for CST 15?

A: In processing is a two day process.

Day one is when you will report and in process USACC and be assigned your billeting by MEDDAC KNOX CST Billeting Manager.

Day two is when you will in process Ireland Army Community Hospitals (IRACH)

You will report to room XDG-3A (building 851) located next to the IRACH DFAC at 0730 to complete you CST in processing. Upon completion of Day two events your sponsor will escort you to your work area and conduct section integration.

If you have any questions about in processing contact CST MEDOPs Phone, (502) 855-9781, or alternate number is PTM&S Operations Phone, (502) 345-6274.

3. Where will I live during CST at Fort Knox?

A: Government lodging is directed and provided at no cost to traveler as follows:

- O6 and E9 single person rooms, with personal latrine and showers.
Refrigerator and microwave in room.
- O5 and below are two person rooms with personal latrine and showers.
Refrigerator and microwave in room.
- Laundry facilities are available in barracks AO.

- Wi-Fi and Cable will be available in the barracks common areas; if you prefer Wi-Fi or Cable in your room, you can purchase it by contacting Time Warner Cable POC, Chris Waford cell phone number: 502-475-4092.

4. How do I make my billeting reservation?

A: A billeting reservation will be made for you once your unit's ARTS manager assigns you to the CST MEDCOM Tasking.

5. How do I get around during CST at Fort Knox?

A: Government transportation is provided while at Ft. Knox via TMP Vans and shuttle personnel to DFAC, PX, and work areas.

A: Please contact Ft Knox to coordinate transportation between Louisville International Airport and Ft. Knox.

A: Rental car is not authorized; in/around mileage is not authorized.

A: Travel by POV is authorized; reimbursement will be limited to the Government Ticketed Rate (GTR).

6. Where do I eat?

A: Government meals available for Breakfast, Lunch, Dinner. The amount of \$16.85 a day will generate in the Per Diem page when checking meals available for B/L/D. As additional DFACs open, CST MEDOPs team will communicate hours of operations/ weekend hours.

A: IRACH DFAC

Hours of operation: B-(0600 to 0900); L-(1100-1400); D-(1600-1800)

Weekend Hours: B-(0800-1000); L-(1100-1400); D-(1600-1730)

A: *TBD for additional DFACs and hours of operations/ weekend hours*

7. Where do I go to sick call?

A: Sick call services are available from MON-FRI 0730-0900 at the IRACH Medical readiness Clinic (MRC) on the 5th Floor from 1 April to 14 MAY.

Effective 15MAY15, sick call services are provided at Nelson TMC (bldg. 5949) from 0700-2000, seven days a week.

8. Is there a PX near me?

A: The nearest PX located within walking distance from your billets is located on 2013 Eisenhower Ave, Fort Knox, KY 40121. Cross Streets: Between Old Ironsides Ave and

Hell on Wheels Ave. Hours of Operation are Mon-Fri 0630-1930, Sat-Sun 0900-1700, Phone Number: (502) 942-4264.

A: The Main Exchange is located 125 Binter Street, Building #81, Fort Knox, KY 40121-5159. Hours of operation are Mon-Fri 0900-2000 Sat 0900-1900 Sun 1100-1900, Phone Number: (502) 942-0067. **Website** http://odin.aafes.com/conus_ner/ft_knox/index.html

9. Where is the commissary located?

A: The Fort Knox commissary is located in 933 Gold Vault Road, Building #121, Fort Knox, KY 40121-5680

Normal Hours are Tue Sat 0900-1930 and Sun 1100-1800
Early Bird Hours are Tue Sat 0700-0900 and Sun 1100-1800
Store Phone: 502-624-8525(CUSTOMER SERVICE) 5355 (OFFICE)

10. Can I go on leave or pass during CST?

Normally only emergency leave will be approved, however, leave may be granted based on circumstances. Requests will be submitted through the individual CST Chain of Command (CoC) to the MEDDAC Troop Commander for approval or disapproval.

Passes may be granted by the MEDDAC Troop Commander based on mission requirements.

11. Will I get an evaluation at CST?

A: Soldiers supporting CST for more than 89 days require an evaluation from Fort Knox, KY. The Soldier requires a close out evaluation at home station prior to arrival at Fort Knox.

12. What is there to do at Fort Knox when I am not on duty?

A: Family and MWR Programs- The Directorate of Family and Morale, Welfare and Recreation encompasses a wide range of activities and programs designed to improve the quality of life for its active-duty military personnel and their Families. Family and MWR is comprised of Army Community Service; Business Programs; Child, Youth and School Services; Community Recreation; and NAF Support Services. Programs offered by Family and MWR include Family programs, libraries, sports, fitness, clubs, golf and bowling. All Family and MWR programs are open to military personnel and their Family members. Most programs are also open to Department of Defense civilian employees and their family members, and several programs are open to the public. Generally speaking, Fort Knox's Family and MWR facilities serve everyone. www.knoxmwr.com
Dining

Fiddlers' Green at Fort Knox's Saber & Quill is proud to offer daily blue plate specials 11 a.m. to 1:30 p.m. Monday through Friday and a special omelet station 10 a.m. to 1 p.m. every Sunday. In addition to daily blue plate specials, you may enjoy a soup, salad, or a specialty sandwich or German cuisine at lunch time. It is open to the public at 1118 Chaffee Ave., Building 1118. Telephone: 502-942-0959.

The Samuel Adams Brewhouse (opening spring 2015) offers a variety of menu selections for you to enjoy. Lunch options are available 11 a.m. to 1 p.m. Monday through Friday. The snack bar is open 11 a.m. to close. Short-order items are also offered Monday through Sunday nights until closing. Menu items include hot wings, fried catfish, pulled pork, quesadillas and much more. It is open to the public. The Samuel Adams Brewhouse (opening spring 2015) is located at 2723 Spearhead Loop in Building 2723. Telephone: 502-942-0409.

The Lindsey Grill, inside the Lindsey Golf Course Club House, can help you start the day off right with a limited selection of breakfast sandwiches. Try out the homemade sausage gravy and biscuits on the weekends and holidays. For lunch and dinner, Lindsey Grill offers a selection of new sandwiches, like our famous bogey burgers, hot pastrami or the new Lindsey grinder deli sandwich. Lindsey now serves boneless or bone-in wings with your choice of buffalo, honey barbecue or the sauce of the month. Lindsey still offers freshly prepared meals, including a toasted Lindsey club sandwich, a grilled cheeseburger and a cheesy Philly steak sandwich. Lindsey Snack Bar is a great place to host that special event, birthday party, promotion party or farewell. If you are in a hurry, call in your order for pickup — seven days a week. We are open to the public at 4024 Bullion Blvd., Building 4024. Telephone: 502-943-9929.

The Strike Zone, inside Houston Bowling Center, offers a wide variety of menu items: hot and cold sandwiches or wraps, hamburgers, pizza, a variety of salads, taco bowls and many other items. Strike Zone has free Wi-Fi and is open to the public. It is located at 2385 Knox St., Building 2385. Telephone: 502-942-8754.

Mooserack Coffee Co. is located at 62 Spearhead Division Ave. A full-service espresso bar and coffee shop offers lattes, espresso, mocha, specialty drinks, smoothies, various pastries, desserts, sandwiches, Panini's, soups and salads. Free Wi-Fi is available with a comfortable seating area. Hours of operation are 7 a.m. to 5:30 p.m. Monday through Friday. It is open to the public. Telephone: 502-624-3711.

Moe's Southwest Grill is best known for its burritos packed with a choice of over 20 fresh, flavorful ingredients. The menu also features kids, vegetarian and low-calorie options. All meals are served with free chips and salsa. Food quality, safety and customer service are no joke, but aside from that, Moe's tries not to take itself too seriously. For fun, the folks at Moe's gave each menu item a unique name like the Funk Meister taco, Homewrecker burrito and Billy Barou nachos, to name a few, just to keep things interesting. It is open to the public at 6424 Spearhead Division Road, Building 6424. Telephone: 502-942-4033.

The HRC Cafe is a quick-service cafeteria adjacent to the Lt. Gen. Timothy J. Maude Complex. Open to everyone, this dining option offers a rotating weekly menu, which features a variety of healthy choices. It is open to the public at 6424 Spearhead Division Road, Building 6424. Telephone: 502-942-4033.

Lee's China Bistro offers a wide selection of Asian-inspired fare for lunch and dinner. Hours of operation are 11 a.m. to 10 p.m. Monday through Friday, noon to 11 p.m. Saturday and 1 to 9 p.m. Sunday. The lunch buffet is available 11 a.m. to 1:30 p.m. daily. Dine-in, delivery and takeout services are available. It is open to the public at Building 7959 on Wilson Road. Telephone: 502-942-4777.

AUTOMOTIVE SKILLS AND SERVICE CENTER

The Fort Knox Automotive Skills and Service Center has ASE-certified technicians available to make repairs to the Fort Knox community's automobile needs. Our technicians can perform alignments, tune-ups, full brake service, full diagnostics, heating and cooling, inspections for trips, safety and needed repairs, just to name a few. We are operated on a first-come, first-served basis. Auto Crafts carries a parts inventory and can get most parts on the same day depending on availability. We also carry a full line of tires, Cooper, Multi-Mile and Yokohama, or speak with our tire expert and we can order most brands with two-day service.

The Fort Knox Automotive Craft Shop is a 42-bay facility with bays designated for specific automotive repairs and maintenance-related activities. Customers have their choice of bays for various types of work. It includes a welding area, lift bays, general flat bays, oil change bays and motorcycle lifts. To utilize self-help bays, there is a safety video and shop rules brief that is mandatory in order to obtain a DA Form 3031.

The Fort Knox Automotive Skills & Service Center is located at 706 Spearhead Division Ave., Building 1054.

BARR LIBRARY

Barr Library serves the educational, research and recreational needs of the Fort Knox community by providing a diverse array of materials and services. Children's programming includes weekly preschool story hour programs from September through May and a fun-filled Summer Reading Program. A Teen Program is also offered for youth ages 12 to 17. Special programs and events for the entire family are planned throughout the year. The library provides 24/7 services through its online catalog with access to more than 2,000 electronic books, links to AKO-based research databases and access to the TumbleBook Library, a collection of more than 150 animated, talking picture books in a format kids love. Chapter books for older kids are also featured. To check out these services go to www.barrlibrary.org or the smartphone-friendly www.barrlibrary.mobi. State-of-the-art computer workstations provide patrons with email and Internet access, Microsoft Office Suite applications software and specialized research databases. Professional librarians are available to help find materials and

assist with research. There is no charge for any of these programs or services. Other services available to patrons include interlibrary loan and a pay photocopier and computer printer. Scan-to-email and fax service is also available at no charge. The library is at 62 W. Spearhead Division Ave., Building 400. Telephone: 502-624-1232.

BETTER OPPORTUNITIES FOR SINGLE SOLDIERS

The BOSS program supports the overall quality of life for single Soldiers. BOSS gives single Soldiers the opportunity to participate in and contribute to their respective communities through community service. BOSS identifies quality-of-life issues and concerns by recommending improvements through the chain of command. BOSS also encourages and assists single Soldiers in identifying and planning for recreational and leisure activities. The BOSS program is open to all single Soldiers regardless of rank, geographical bachelors, single parents, and DA and DoD single civilians. It is located at 268 Knox St., Building 2002. Telephone: 502-624-2677.

BOWLING

Houston Bowling Center is an award-winning facility, which includes a pro shop, Strike Zone themed eatery, 32 state-of-the-art synthetic lanes, QubicaAMF 90 Xli pinsetters, Conqueror Pro automatic scorers, on-lane televisions and bumper bowling for small children. League bowling is offered to individuals, couples, children, seniors and organizations or groups of all ages and all levels of ability. The bowling center hosts special event bowling for organizations, groups and tournaments. Call to schedule special events or birthday bowling parties. The hours of operation vary seasonally, but the facility is open seven days a week. Houston Bowling Center is at 2385 Knox St., Building 2385. It is open to the public. Telephone: 502-624-1651 or 502-624-4740.

EQUIPMENT CHECKOUT CENTER

The Outdoor Recreation Equipment Checkout Center carries a wide range of rental items, including boats and campers, camping and sports equipment, lawn and garden tools, household tools, furniture and picnic equipment. The center can also repair outboard motors on personally owned boats. The equipment checkout center is at 4244 Park Road and is open to all DoD ID card holders. Telephone: 502-624-2314.

FALLS LANDING MINIATURE GOLF

Located adjacent to the Fort Knox Water Park, the course offers an 18-hole challenge surrounded by trickling streams, cascading waterfalls and realistic rock formations for players of all ages to enjoy. The natural setting of the course delivers a fun and relaxing way to spend the day with friends and family. A spacious patio area with chairs, tables and umbrellas is available for relaxing after an intense game on the Falls Landing course. Have an upcoming event to host? Falls Landing Mini Golf has two party rooms available. It is located at 5536 Chaffee Ave., Building 5536, and is open Memorial Day to Labor Day. Telephone: 502-624-2435.

FRENCH SHOOTING CLUB

French Shooting Club offers rifle, pistol, skeet, archery, sporting clay and trap shooting. The club also features a paintball area. It is at 9333 Main Range Road, Building 9333, and is open to the public. Telephone: 502-624-7754.

HANSEN GALLERY

Located in the Hansen Center, Hansen Gallery provides the Fort Knox community a variety of custom framing and self-help framing options. It also offers a complete awards and engraving center with state-of-the-art laser engraving and sublimation capabilities for personalized coffee mugs and more. The staff is ready to assist with design services for all your framing and award needs. It is located at 1053 Spearhead Division Ave. Telephone: 502-624-4725.

HANSEN THRIFT STORE

The Hansen Thrift Store, in the Hansen Center, is the place to find slightly used furniture, clothing, baby strollers, books, toys, knickknacks and dozens of other items. It is also the perfect place to turn those items you no longer need into ready cash. It is open to the public at 1053 Spearhead Division Ave., Building 1053. Telephone: 502-942-8019.

LEISURE TRAVEL SERVICES (ITR)

Complete one-stop travel and leisure travel services are available through Fort Knox Leisure Travel, inside the Hansen Center. Discount tickets for local attractions as well as those in Tennessee, Florida, Ohio and Indiana are available through ITR, along with hotel and motel discounts. For all of your leisure travel needs, ITR office travel professionals are there to serve you. Also, selected special events like Broadway Across America and concert tickets in Louisville are available at the Leisure Travel office. It is open to all DoD cardholders at 1053 Spearhead Division Ave., Building 1053. Telephone: 502-624-5030.

Related websites

<http://www.knox.army.mil/>

<http://www.knox.army.mil/Garrison/Default.aspx>

http://www.mybaseguide.com/army/90/fort_knox

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